


DOMINIQUE EWELL

CREATIVE TECHNOLOGIST

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Self-taught IT professional with cross-functional experience in HR systems, enterprise web development, QA testing, and accessibility compliance. Proven ability to lead system testing efforts, document workflows, and implement business logic across digital tools

CORE SKILLS / TOOLS

- Test Case Development and Strategy
- Accessibility Testing (WCAG 2.1, Section 508)
- UAT Planning & Execution
- NVDA, WAVE, JAWS
- Monsido
- Requirements Validation
- Document Remediation
- Agile Collaboration
- React, Javascript, Typescript

EXPERIENCE

CREATIVE TECHNOLOGIST December 2021 to Present

Freelance - Sacramento, CA

- Developing a custom web accessibility checker for my portfolio platform (kachedigital.com), integrating Agile testing cycles, user feedback, and WCAG validation.
- Design AI-integrated dashboards, tools, and low-code automations with a focus on accessibility and usability.

IT SPECIALIST I – CALIFORNIA COMMISSION ON TEACHER CREDENTIALING October 2022 to December 2023

State of California - Sacramento, CA

- Designed and implemented a digital HR time tracking workflow using DocuSign; mapped business rules, automated routing, and built validation logic for accurate submissions.
- Gathered and documented functional requirements by interviewing HR, payroll, and division leads; translated them into a structured workflow and test plan.
- Implemented an accessibility review process that streamlined content publishing and reduced QA delays
- Developed and executed end-to-end test cases for approval routing, form logic, and DocuSign integration; resolved logic errors and usability gaps through iterative testing.
- Conducted accessibility audits and remediation on internal and public-facing web content to ensure compliance with WCAG 2.1 and Section 508.

IT SPECIALIST I – FRANCHISE TAX BOARD

March 2022 to August 2023

State of California - Sacramento, CA

- Collaborated with developers and stakeholders to validate fixes and improve usability across public-facing and internal platforms.
- Led testing and quality assurance for intranet migration to SharePoint Online, validating site structure, navigation logic, and page behavior across departments.
- Identified and documented gaps in information architecture, leading to revisions that improved findability and reduced redundant links.
- Digital Services Request Tool – Developed a custom SharePoint form and workflow to streamline internal service requests, improving tracking and turnaround times across departments
- Conducted stakeholder walkthroughs and received UAT sign-off for content structure, style guide adherence, and user flow optimization.